



## Transformation Thursdays

### Oxford Health NHS Foundation Trust

#### SUMMARY:

Staff share their experience of person-centred care and improvements in a weekly session

#### PURPOSE:

To encourage staff to explore ways of making the service more person-centred, reframing the way that patients are involved in their wellbeing. Part of wider Quality Improvement initiative.

For more information visit:  
[www.communityhospitals.org.uk](http://www.communityhospitals.org.uk)

#### PATIENT BENEFITS:

Before and after surveys have shown marked improvement patient feedback on care.

#### STAFF BENEFITS:

Development of new skills and their practice.  
Improved team working and exposure to new ideas

#### LEARNING:

Engaged, motivated and learning workforce  
QI initiatives provide to work which can be scaled up

#### KEY MESSAGE:

Quality Improvement approach to hear the patient voice