



System impact of organisational change

Birmingham Community Healthcare NHS Foundation Trust

SUMMARY:

The pandemic challenged every member of every team to innovate to support delivery of safe, effective services

PURPOSE:

To provide a safe, effective response to the pandemic through innovation and research

For more information visit:
www.communityhospitals.org.uk

PATIENT BENEFITS:
Patients felt connected to their families
Increased equity of access to services

STAFF BENEFITS:
Enhanced skills and knowledge
Enhanced wellbeing

SYSTEM BENEFITS:
System support through multiple local and organisational innovations
Unique contribution of Community Services recognised within the system
Contributing to Covid-19 research

KEY MESSAGE:
"It's about us as the Community Trust stepping up and getting involved, and external stakeholders recognising our role."
Dr Christine Burt, Director of Research and Innovation