



SPEaC Happy App

Birmingham Community Healthcare NHS Foundation Trust

SUMMARY:

The SPEaC Happy App allowed staff to quickly record how they felt at the end of a shift

PURPOSE:

To identify areas where targeted staff support was required

For more information visit:
www.communityhospitals.org.uk

PATIENT BENEFITS:

Staff caring for them were well looked after and felt supported

STAFF BENEFITS:

Feeling valued and listened to
Teams under pressure received targeted support

SYSTEM BENEFITS:

Resources could be used in a targeted and effective way and their impact monitored

KEY MESSAGE:

"The feedback we got from this App is you can capture the mood of your organisation and people feel better being able to say how they feel"
Dr Christine Burt