



Hearts of Care

**Helston Community Hospital
Cornwall Partnership NHS Foundation Trust**

SUMMARY:

Hearts of Care of all different kinds were created when visiting was restricted and as part of end of life care, as a mechanism to allow patients and their families to exchange messages.

PURPOSE:

To support patients and families remaining connected

For more information visit:
www.communityhospitals.org.uk

PATIENT BENEFITS:

Families remaining connected to patients including at end of life

STAFF BENEFITS:

Being able to support patients and families in an alternative way to "stay connected"

SYSTEM BENEFITS:

Person-centered care for patients and families including at end of life

KEY MESSAGE:

"Hearts of Care were vital in maintaining the personal, sensitive touch with people outside the hospital. It's a simple thing but really effective"
Lynda McHale, Matron