



Writing on the Wall

Birmingham Community Healthcare NHS Foundation Trust

SUMMARY:

A low tech solution to a problem involved introducing a piece of paper stuck to the ward wall

PURPOSE:

To support redeployed staff to ask questions or suggest changes or improvements to practice

For more information visit:
www.communityhospitals.org.uk

PATIENT BENEFITS:

Safe and effective care from staff who felt well supported

STAFF BENEFITS:

Positive experience of being able to constructively challenge and be challenged

SYSTEM BENEFITS:

All wards now have early morning huddles as a result of this innovation. Development of a culture of common sense and collaboration to make suggestions and try something new

KEY MESSAGE:

Sharing of experience, ideas and perspectives can lead to new, improved ways of working