



## Don't panic, training in a pandemic!

2020 Innovation and Best Practice Award Winner Update

Sussex Community NHS Foundation Trust

### SUMMARY:

Development of a suite of virtual training to support redeployed staff in 2020

### PURPOSE:

Training multi-professional staff at pace to deliver a competent, confident redeployed workforce

For more information visit:  
[www.communityhospitals.org.uk](http://www.communityhospitals.org.uk)

### WHAT WE DID:

- Identify the knowledge and skills staff needed to learn or review
- Create a range of over 20 "bite-size" videos developed by our therapy clinical skills facilitators which covered a range of tasks and equipment
- 3 weeks of daily virtual sessions so staff could ask questions
- Develop a dedicated resources area on the Trust intranet

### UPDATE FOR 2022:

- Training still available on the Trust intranet, staff using as refreshers
- Training was used again when staff from the vaccination centres were utilised to support care on the wards
- Videos used to support training HCA as part of the Care Certificate
- Useful resource for new graduates coming in to their first roles
- This "bite size" approach has been replicated in other training
- Survey with staff looking at training delivery, short clips that can be watched and reviewed whenever there is time have proved popular