



Managers as buddies

Oxford Health NHS Foundation Trust

SUMMARY:

Senior manager allocated to each community hospital to be visible, accessible and supportive

PURPOSE:

Managers to listen to staff and develop a deep understanding of the needs of staff on the ground in a rapidly changing context

For more information visit:
www.communityhospitals.org.uk

TRUST BENEFITS:

Leadership truly connected with the reality on the wards

STAFF BENEFITS:

Leaders were energised and they used practical nursing experience – felt part of the team in a different way.

LEARNING:

Positive feedback from senior leaders/managers

KEY MESSAGE:

Consider putting this in place at key times of service pressure