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Appendix J Glossary of Terms

Term	Abbreviation	Description
Advanced Clinical Practitioners	ACP	Advanced clinical practitioners come from a range of professional backgrounds such as nursing, pharmacy, paramedics and occupational therapy. They are healthcare professionals educated to Master's level and have developed the skills and knowledge to allow them to take on expanded roles and scope of practice caring for patients.
Allied Health Professionals	AHP	There are 14 AHPs including physiotherapists, occupational therapists and speech & language therapists
Appreciative Inquiry	AI	AI is about the search for the best in people, their organizations, and the strengths-filled, opportunity-rich world around them.
Case Study		Allows an investigation to retain the holistic and meaningful characteristics of real life events
Community Hospital	CH	Community Hospitals are small local hospitals that provide a range of services to their local community.
Community Hospital Association	CHA	The national voice for Community Hospitals in the UK. A membership organisation.
Coronavirus disease	COVID-19	Coronavirus disease (COVID-19) is an infectious disease caused by the SARS-CoV-2 virus.
End of Life Care		End of life care involves treatment, care and support for people who are thought to be in the last year of life.
Health Foundation		An independent charity committed to bringing about better health and health care for people in the UK
Infection Prevention Control Team	IPCT	A specialist multidisciplinary team providing practical, clinical advice to staff and service users on IPC issues.
Institute of Healthcare Improvement	IHI	Our mission: Improve health and health care worldwide. we use and teach practical quality improvement methods to enable sustainable changes in health and health care.
Intermediate Care		Intermediate care services are provided to patients, usually older people, after leaving hospital or when they are at risk of being sent to hospital.
Multidisciplinary Team	MDT	A multidisciplinary team (MDT) is a group of health and care staff who are members of different organisations and professions that work together to make decisions regarding the treatment of individual patients and service users.
NHS Benchmarking Network	NHSBN	The Benchmarking network is the inhouse benchmarking service of the NHS



Palliative Care		Palliative care offers physical, emotional and practical support to people with a terminal illness.
Personal Protective Equipment	PPE	Equipment an individual wears to protect themselves from risks to their health or safety, including exposure to infection agents.
Plan, Do, Study Act	PDSA	The PDSA cycle is shorthand for testing a change by developing a plan to test the change (Plan), carrying out the test (Do), observing and learning from the consequences (Study), and determining what modifications should be made to the test (Act).
Purposive Sampling		Purposive sampling is a sampling technique in which researcher relies on his or her own judgment when choosing a sample
Q Community	Q	A connected community working together to improve health and care quality across the UK and Ireland.
Q Exchange		Funding - Activating ideas together through Q's funding programme
Quality Improvement	QI	It involves a systematic and coordinated approach to solving a problem using specific methods and tools with the aim of bringing about a measurable improvement
Stratified Sampling		Stratified sampling is used to select a sample that is representative of different groups. In a stratified sample, researchers divide a population into homogeneous subpopulations called strata (the plural of stratum) based on specific characteristics
The Academy of NHS Fabulous stuff	Fabstuff	A social movement for sharing Health & Social Care Ideas, services and solutions that work